

## OPTION AND DECISION MEMOS BASIC COMPONENTS

- 1. **Define the problem**: Why are you writing and why should the reader be interested?
- 2. Summarize your findings
- 3. **Step back and show how you got there**: Give a roadmap of the framework of your memo
- 4. Generate criteria for evaluating options for change
- 5. **Analyze each option according to your criteria**: What are the pros and cons? What's feasible? What are the predictable outcomes?
- 6. Support assertions with relevant data
- 7. Consider qualifications, caveats, counterarguments
- 8. Suggest next steps or other implementation issues

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